

The breadth and depth of our hardware services help minimize your risk, leverage your IT investments, and deliver complete IT solutions addressed to your unique business needs.

New Medical Office Setup

- FREE Requirement Analysis for your practice.
- Design Develop & Install Cabling, Networking & Hardware for your practice.
- Quote will be provided based on analysis.

Existing Office Setup

- FREE Requirement Analysis for your practice.
- Create customized list of hardware and software to reduce costs and reuse any existing hardware and software.
- Quote will be provided based on analysis.

Annual Support Program

4 hours of support per month which includes

-
- Monday through Friday 8:00 am to 5:00 pm
- Update anti-virus every 2 weeks.
- Update server software every 2 weeks.
- Apply any emergency security fixes.
- Call back within 4 hours.

eZ I.T - Hardware Support and Maintenance

Written by Administrator

Monday, 11 August 2008 06:00 - Last Updated Monday, 14 February 2011 12:41

Resolve issues via telephone and remote access.

- Software updates during office hours only.

- If problem is not resolved in 4 hours or cannot be resolved remotely then technical staff will come onsite at nominal charge.

Disaster Recovery Management

In the event of a server crash lasting more than 8 hours, Dexter Solutions will temporarily replace the crashed server with a spare server, transfer the data from backups and send your server for repairs.

Custom services are available. Please ask.