

The breadth and depth of our hardware services help minimize your risk, leverage your IT investments, and deliver complete IT solutions addressed to your unique business needs.

### **New Medical Office Setup**

- FREE Requirement Analysis for your practice.
- Design Develop & Install Cabling, Networking & Hardware for your practice.
- Quote will be provided based on analysis.

### **Existing Office Setup**

- FREE Requirement Analysis for your practice.
- Create customized list of hardware and software to reduce costs and reuse any existing hardware and software.
- Quote will be provided based on analysis.

### **Annual Support Program**

#### **4 hours of support per month which includes**

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- Monday through Friday 8:00 am to 5:00 pm
- Update anti-virus every 2 weeks.
- Update server software every 2 weeks.
- Apply any emergency security fixes.
- Call back within 4 hours.
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## **eZ I.T - Hardware Support and Maintenance**

Written by Administrator

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Resolve issues via telephone and remote access.

- Software updates during office hours only.

- If problem is not resolved in 4 hours or cannot be resolved remotely then technical staff will come onsite at nominal charge.

### **Disaster Recovery Management**

In the event of a server crash lasting more than 8 hours, Dexter Solutions will temporarily replace the crashed server with a spare server, transfer the data from backups and send your server for repairs.

**Custom services are available. Please ask.**